



Attorney's Docket No.: 12000-002001

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant : Florence P. Haseltine

Art Unit : 3625

Serial No. : 09/727,593

Examiner : Robert E. Rhode, Jr.

Filed : December 4, 2000

Title : PROVIDING ELECTRONIC ACCESS TO CONSUMER-CUSTOMIZED
NONVERBAL INFORMATION REGARDING PRODUCTS AND SERVICES

MAIL STOP AF

Commissioner for Patents

P.O. Box 1450

Alexandria, VA 22313-1450

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GROUP 3600

AMENDMENT IN REPLY TO ACTION OF APRIL 29, 2004

Please amend the above-identified application as follows: